

## HAIR APPOINTMENT—TRANSCRIPT & NOTES

### DIALOGUE

**Receptionist:** Hello, Scissors<sup>1</sup> Hair Salon, Trudy speaking<sup>2</sup>. How may I help you?

**Customer:** I'd like<sup>3</sup> to make an appointment please.

**Receptionist:** What do you need to have done<sup>4</sup>?

**Customer:** Well, I'd like to have my hair<sup>5</sup> cut and styled<sup>4</sup>.

**Receptionist:** When can you come in?

**Customer:** Do you have anything available for Saturday morning?

**Receptionist:** Let me just look<sup>6</sup>. Yes, we do<sup>7</sup>. How about 10.45<sup>8</sup>?

**Customer:** That would be fine.

**Receptionist:** Can you give me your name, please?

**Customer:** Yes, it's Jolie. That's J-O-L-I-E<sup>9</sup>.

**Receptionist:** Thank you Mrs Jolie. We look forward to seeing<sup>10</sup> you on Saturday.

### LISTENING

Every<sup>11</sup> woman knows how important it is to look after your hair. There's nothing worse<sup>12</sup> than a bad hair day<sup>13</sup>, especially if you have something special planned.

How often you visit the hairdresser's<sup>14</sup> depends on the length and style of your hair, but the average British woman spends over<sup>15</sup> a month of her life in the hairdresser's chair, according to a new study.

The survey asked women how often they visit their hairdresser<sup>16</sup> and how long they spend having their hair done.

Over<sup>15</sup> a year, the average woman spends just under 14 hours in the hairdresser's, which works out at 36 days or just over a month during the course of a lifetime.

Visits include trips for a cut and blow-dry, which take around 45 minutes, and a full colour, which takes two and a half hours.

Most<sup>17</sup> will visit the salon for a trim every six weeks, with the hair being coloured<sup>18</sup> every three months.

### QUESTIONS

- How often do you go to the hairdresser's?
- When did you last visit the hairdresser's?
- What did you have done?
- Describe your hair.
- What other words do you know for describing people's hair?

## LANGUAGE NOTES

1. **Scissors** is one of those English words which is always plural in form (others include 'trousers' and 'pyjamas'): *'Where are those scissors I bought' but 'Where's that pair of scissors I bought'*.
2. When people give their name to someone over the phone, they often put the word **speaking** after it. You can only do this if you are talking on the phone, however.
3. **I'd like** is a contraction of 'I would like' and is a polite way of making a request.
4. Note the construction is 'to have something done' (verb 'to have' + object + past participle). You use this when someone else is going to do the action for you or to you. There's another example in the next line: *I'd like to have my hair cut and styled*. We don't need to add 'by the hairdresser' because it's obvious.
5. **Hair**, meaning what covers your head, is uncountable: *Her hair is long*. In some languages it's plural (French 'cheveux', for example). However, if you are talking about individual hairs, it can be countable: *Waiter, there's a hair in my soup*.
6. We use **let** + the infinitive without 'to' to form first person and third person imperatives: *Let me see. Let's start at nine-thirty tomorrow*.
7. Saying **Yes, we do** in English is more polite than just saying 'Yes/ No'. That's why so-called short answers are very commonly used. To form the short answer, you use the first word from the question (this is either an auxiliary verb or a form of 'be'): *Can we do it? Yes, we can*.
8. Instead of 'ten forty-five', you could say 'a quarter to eleven'.
9. If you have problems pronouncing certain letters of the alphabet, it helps to think of them as words: J=jay, I=eye, K=kay, Q=queue, U=you, etc.
10. Note that we say **we look forward to seeing** and not ~~we look forward to see~~. This is because 'to' is a preposition here and not part of an infinitive.
11. **Every** is followed by a singular noun except in expressions like 'every two weeks'.
12. **Worse** is the irregular comparative form of 'bad'. The superlative is 'worst': *This is the worst haircut I've ever had*.
13. A **bad hair day** is a day on which everything seems to go wrong. It does not necessarily mean that your hair looks bad (though that was clearly the origin of the expression).
14. **The hairdresser's** is short for 'the hairdresser's salon'. The apostrophe + s designates possession. This construction is commonly used with shops and certain professions: *I'm going to the dentist's/doctor's/ butcher's/grocer's, etc.*
15. **Over** is used with two distinct meanings in this passage. In the first instance, it means 'more than', but below it means 'during the course of'.
16. The direct question would be 'How often do they visit their hairdresser?' To form an indirect question you omit the auxiliary verb ('do' here), and put the subject before the verb: *... how often they visit ...*
17. Short for 'Most women'.
18. The American spelling is 'color'.



# HAIR APPOINTMENT — WORKSHEET

## A. MATCH THE WORDS WITH THE PICTURES

chair    scissors    hairdresser    hairspray    comb    blow-dry  
 shampoo    brush    curly    wavy    straight    hairdryer

1



2



3



4



5



6



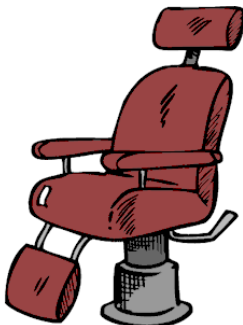
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8



9



10



11



12



## B. CHOOSE THE CORRECT WORD

Every woman knows how important it is to look (1) *for/after* your hair. There's nothing (2) *worse/worst* than a bad hair day, especially if you have something special (3) *planned/planning*.

How often you visit the hairdresser's depends (4) *on/of* the length and style of your hair, but the average British woman spends (5) *more/over* a month of her life in the hairdresser's chair, according (6) *to/with* a new study.

The survey asked women (7) *if/how* often they visit their hairdresser and how (8) *long/time* they spend having their hair done.

Over a year, the average woman spends just (9) *under/less* 14 hours in the hairdresser's, which works out at 36 days or just over a month (10) *during/while* the course of a lifetime.

Visits (11) *including/include* trips for a cut and blow-dry, which take (12) *around/approximate* 45 minutes, and a full colour, which takes two and a half hours.

(13) *Mostly/Most* will visit the salon for a trim every six weeks, with the hair (14) *been/being* coloured every three months.

## ANSWER KEY

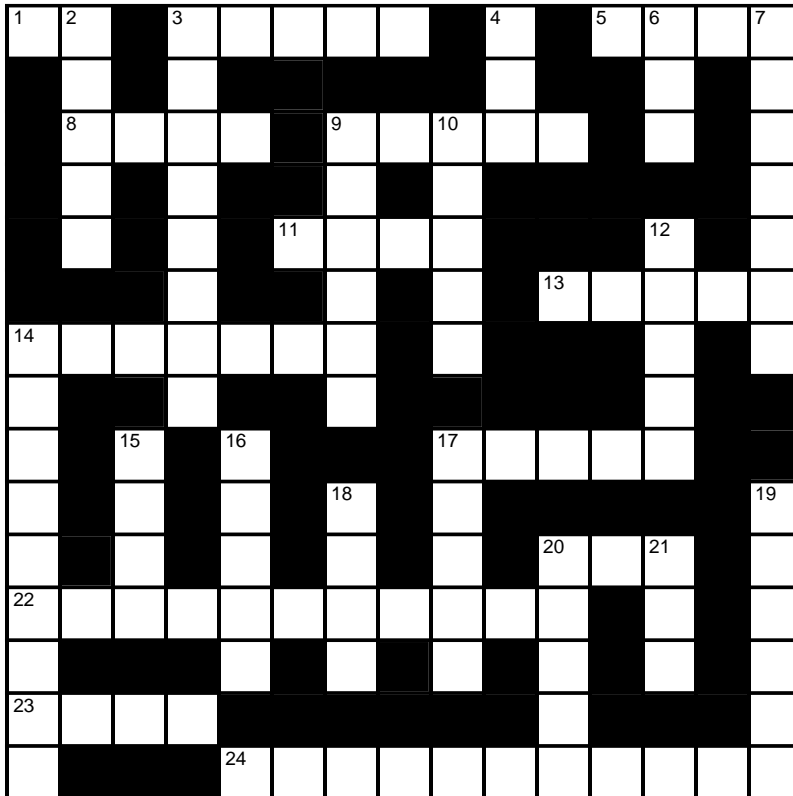
### A. MATCH THE WORDS AND PICTURES

- |                |              |
|----------------|--------------|
| 1. wavy        | 7. scissors  |
| 2. hairdryer   | 8. straight  |
| 3. shampoo     | 9. chair     |
| 4. comb        | 10. curly    |
| 5. hairdresser | 11. brush    |
| 6. hairspray   | 12. blow-dry |

### B. CHOOSE THE CORRECT WORD

- |            |             |
|------------|-------------|
| 1. after   | 8. long     |
| 2. worse   | 9. under    |
| 3. planned | 10. during  |
| 4. on      | 11. include |
| 5. over    | 12. around  |
| 6. to      | 13. Most    |
| 7. how     | 14. being   |

# HAIR APPOINTMENT — CROSSWORD



Web Version

**Across**

- 1 When did you last \_\_\_\_ to the hairdresser's? (2)
- 3 Hair colour (5)
- 5 Object used to make your hair tidy (4)
- 8 Cut a small amount of hair (4)
- 9 How long did you \_\_\_\_ having your hair done? (5)
- 11 My usual stylist was not \_\_\_\_ (4)
- 13 You sit in a \_\_\_\_ at the hairdresser's (5)
- 14 Typical (7)

- 17 A hairdresser can be a man or a \_\_\_\_ (5)
- 20 A shampoo and \_\_\_\_, please (3)
- 22 I'd like to make an \_\_\_\_, please (11)
- 23 Opposite of short (4)
- 24 Someone whose job is to cut people's hair (11)

**Down**

- 2 How \_\_\_\_ do you have your hair cut? (5)
- 3 Tool used for cutting hair (8)
- 4 A barber is a hairdresser for \_\_\_\_ (3)
- 6 Can you take a bit \_\_\_\_ the top? (3)
- 7 Dry with a hair-drier (4-3)
- 9 Study (6)
- 10 I have my hair cut \_\_\_\_ six weeks (5)
- 12 Hairdresser's shop (5)

- 14 Free (9)
- 15 Synonym for 16 down (4)
- 16 My last \_\_\_\_ to the hairdresser's was in May (5)
- 17 Plural form of 17 across (5)
- 18 Who usually \_\_\_\_ your hair? (4)
- 19 Blonde or brunette, for example (6)
- 20 How your hair is cut or arranged (5)
- 21 I always \_\_\_\_ my hair stylist 10% (3)

# SOLUTION

1	G	O		3	S	H	A	D	E		4	M		5	C	O	M	7	B		
		F		C								E				F			L		
	8	T	R	I	M			9	S	P	E	N	D			F			O		
		E		S				U		V									W		
		N		S			11	F	R	E	E					12	S		D		
				O				V		R			13	C	H	A	I	R			
14	A	V	E	R	A	G	E			Y						L			Y		
	V			S				Y								O					
	A		15	T		16	V					17	W	O	M	A	N				
	I			R				18				C		O					19	C	
	L			I			S		U		M		20	S	E	21	T			O	
22	A	P	P	O	I	N	T	M	E	N	T									I	L
	B				T		S		N		Y					P					O
23	L	O	N	G																	U
E							24	H	A	I	R	D	R	E	S	S	E	R			

# HAIR APPOINTMENT — WORD SEARCH



Web Version

Appointment  
 Available  
 Average  
 Blow-dry  
 Chair  
 Colour  
 Cut  
 Every  
 Hairdresser  
 Often  
 Salon  
 Scissors

Spend  
 Study  
 Style  
 Survey  
 Trim  
 Trip  
 Visit  
 Woman  
 Women

**SOLUTION**

